



DELAWARE HEALTH AND SOCIAL SERVICES

EVV UPDATE

Delaware Division of Medicaid and Medical Assistance
Electronic Visit Verification (EVV)

ATTENTION

The new EVV go-live date is July 1, 2021.

As the system implementation moves forward, please continue with your efforts towards implementation. If you are using a third-party EVV system, please continue to collect EVV visit data. This will enable you to upload your visit data to the AuthentiCare aggregator when AuthentiCare is implemented.

If you are planning to use AuthentiCare as your EVV solution, it is not necessary for you to collect visit data during this delay. However, if you have not completed training on the AuthentiCare system, please consult the DMMA EVV web page for training opportunities. If you have received state-issued devices, please ensure they are safely stored.

DMMA will communicate additional updates as we move forward. If you have any questions regarding EVV, please send us an email at DHSS_DMMA_EVV@delaware.gov.