

Specifications for Gaps in Care Adults' Access to Care

Purpose: The purpose of this measure is to identify and track Adults' Access to Preventive/Ambulatory Health Services (AAP).

Which Members are Included? (Denominator)	 Members with active coverage with the insurance plan as of the last day of the reporting period Members with ages from 20 years and older who had an ambulatory or preventive care visit as of the last day of the reporting period
What Provider Data is Included? (Numerator)	One or more ambulatory or preventive care visits during the reporting period
Provider Communication Tools (How providers receive the information)	Claims data is evaluated on a monthly basis for all members. In the event that there is no claim for this specific service, the system generates an automatic notice of care gap. Care Gap status notification is provided by and accessible through NaviNet via: Member Eligibility "pop-up" alerts Care Gap Query Reports Member Clinical Summary Reports Monthly NaviNet report updates reflect Gaps in Care for PCP practice panel membership. Panel membership results include indicators for this Gap in Care measure as "Missing", "Up-to-date" or "Overdue."

Revised: Sept 2013